CITRA USAGE GUIDEBOOK

INDONESIA CLEARING HOUSE

FOR CUSTOMER

Jakarta, 2017

Introduction

CITRA (Clearing Info of Trade), is an information application in which clients coud track their transacions that is being cleared through Indonesia Clearing House. Our vision is to ensure that every single trade that is being cleared by us (ICH) is transparent and accurate.

Purposes

Launched of CITRA intended as follows:

- To provide Broker in obtaining list of registered transactions at the Clearing House on the previous day. This is part of improvement towards transparency in the futures trading industry.
- To provide incentives so that the Brokers, Traders and customers can ensure the accuracy and verification of their transactions being reported
- Diminishing of Customer Complaints frequency by improving Customer and Broker understanding.

Application Platform

Citra accessible for 24 hours through PC, Laptop, Tablet, or smartphone.
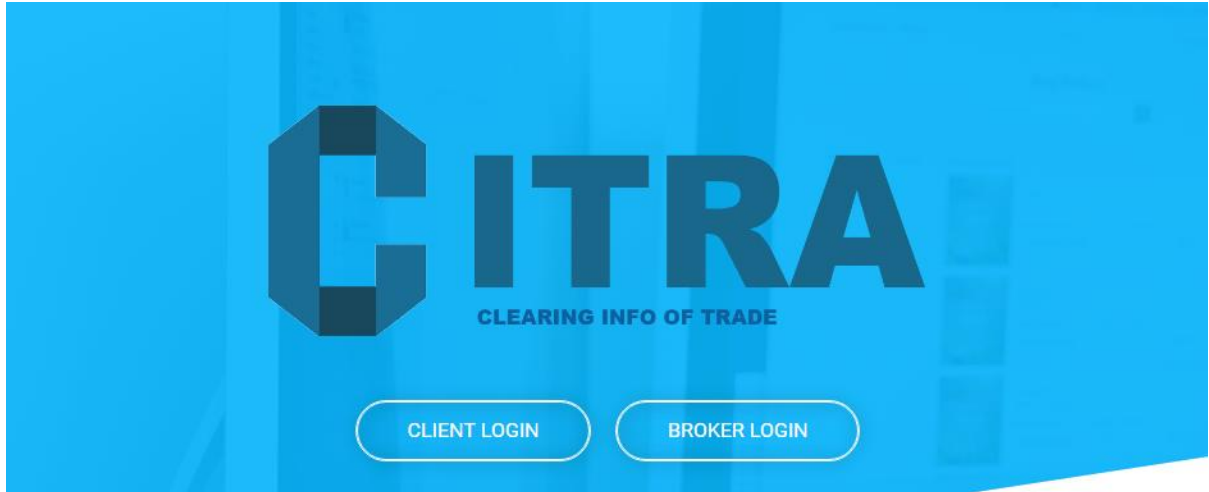
System Reliability

Data presentation and retraction by CITRA takes seconds with registered transaction a day to last 90 days before

CITRA Accessible

CITRA could be accessed through http://citra.ich.co.id

Customer User Guide

1. After User accessed Citra, choose Customer's Login button

Else access using the following URL http://citra.ich.co.id:50001/client/login
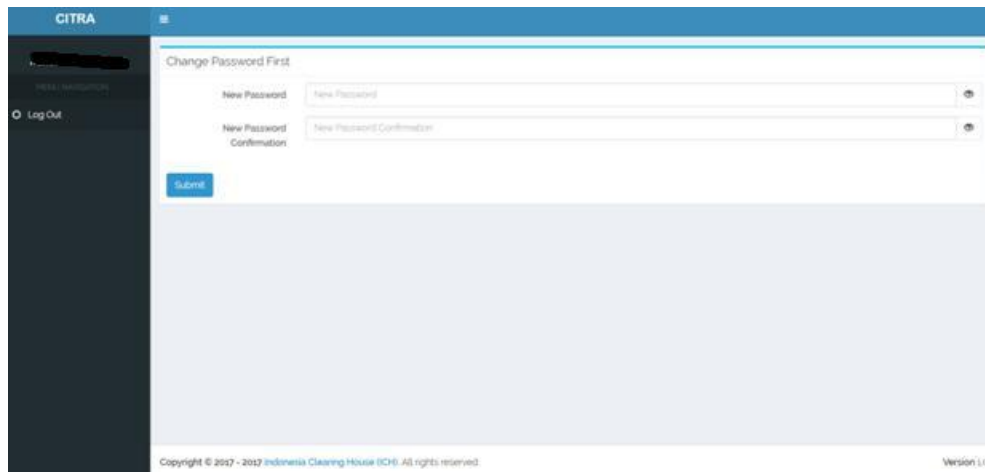
2. To start using CITRA,
a. Enter Username and password
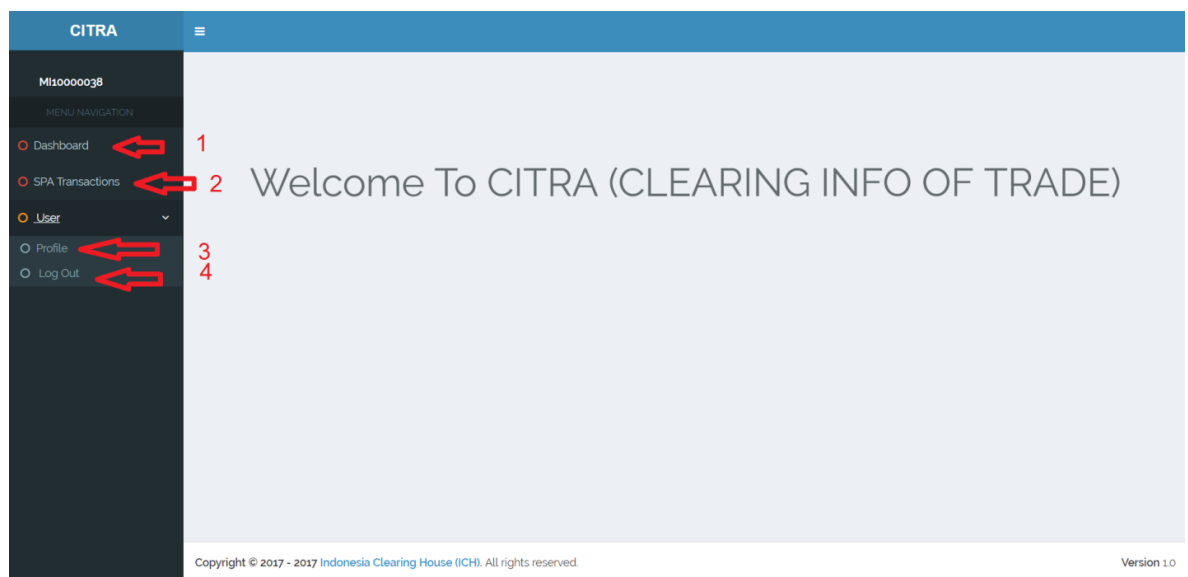b. In the case Broker forgot their password, Thus, Customer could request new password to PIC (Broker) to reset their password

Customer login page

3. CITRA application system will enforce Usert to change their first login password. This is to avoid User's login CITRA used by unauthorized person.

Page in which Customer must change their password when they logged in for the first time.

4. Upon successfully accessed CITRA application, Front Page/welcoming page appear with some features that can be use by Broker as follows:
   o Dashboard

   o SPA Transactions

   o User

Main Front Page/Dashboard

o   Page Menu SPA Customer transaction

Customer could check registered transaction up to the last 90 days transactions.

o   User Page Menu

Customer Could change their password at any time on this page, or to Log out from the CITRA application on this page.

Thank You to Use CITRA Application System

Indonesia Clearing House (ICH) operates clearing with internationally recognized standards for risk management, margin and settlement. ICH responsible for clearing and settlement of registered transactions on ICDX